

Department of Health Care Policy and Financing Updates

July 31, 2012

This publication updates you on major Department initiatives including policy changes and program updates. Please feel free to share it with your colleagues. Just click on the topic you would like to learn more about in the table of contents.

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Breaking News

Office of Community Living

The Office of Community Living was created by Governor Hickenlooper through an Executive Order in July 2012. The Office will be housed in the Department, and will help meet the growing need for long-term services and supports by people with disabilities and aging adults.

The need to increase access to community-based supports is growing and will continue to grow. This office will help prepare the state to focus attention and resources on the long-term services and supports needs of aging Coloradans and individuals with disabilities. The Office will align services and supports so that individuals, and their families, do not have to navigate a complicated and fragmented system.

The Executive Order also created the Community Living Advisory Group to assist the Long-Term Care Advisory Group with improving the long-term services and supports system. The first meeting of the Advisory Group will be August 28, 2012. If you would like more information, please contact <u>Joscelyn Gay</u>.

Medicaid Payment Reform – 1281 Implementation

We are getting ready to begin implementation of payment reform legislation passed last session. This legislation, <u>HB 1281</u>, allows the department to accept proposals for innovative payment reforms that will demonstrate new ways of paying for improved client health outcomes while reducing costs.

A call for abstracts will be coming in August.

If you would like more information, please click here.

Procurement for Behavioral Health Services

The Department of Health Care Policy and Financing is beginning its process to rebid its behavioral health services for 2014.

A resource website is being developed to provide information about the existing program structure, possible new directions, and to gather input for use in development of the Request for Proposals. Please visit us there at <u>Behavioral Health Services Rebid Info</u>. Information will be added to this web page throughout the rebidding process. *The Department may not be able to use every idea in the new contracts*, but all ideas will be reviewed and considered.

Please watch for more information on how you can participate in this process.

Accountable Care Collaborative Program Referral Requirement

The Accountable Care Collaborative program will no longer require that specialists get an administrative referral from the Primary Care Medical Provider (PCMP). This means that the PCMPs Provider Billing ID is not needed on a specialty claim for the claim to be paid. This policy will be officially effective after new RCCO contracts are executed.

Based on stakeholder feedback, the Department has decided that an administrative referral or a claims based referral for specialist services is not necessary.

Instead, the Department will work with RCCOs to ensure that PCMPs & Specialists establish protocols for a clinical referral process. A clinical referral process would ensure there is coordination and an appropriate exchange of information between specialists and Primary Care Medical providers, but would not be tied to payment.

The Statewide Data and Analytics Contractor will develop data to help RCCOs and PCMPs understand where clients are going and build processes for sharing clinical information.

If you are interested in providing input on the clinical referral process, please contact Leslie Weems at 303-866-3393 or Leslie.Weems@state.co.us for information about our next Provider and Community Relations Subcommittee meeting.

New Name for Affiliated Computer Services (ACS)

In 2010, Xerox acquired Affiliated Computer Services (ACS). Since that time, ACS has been known as "ACS, A Xerox Company". The Department's fiscal agent is now being referred to as Xerox State Healthcare.

Updates will be made to the Department's communications and publications reflecting the Xerox name and logo and "ACS" will be replaced with "Fiscal Agent for the Colorado Medical Assistance Program". There has also been a change to the email extension, which is now formatted with "@xerox.com".

Feel free to contact Xerox State Healthcare at 1-800-237-0757 with questions.

Improving Health Outcomes

ACC Position Statement

After one year of operation, the Department remains committed to the Accountable Care Collaborative (ACC) Program as the predominant program that will lead Colorado Medicaid into the future of better health care. The primary goals of the ACC Program are to improve the health of our clients and reduce costs. The initial results of this program are promising; costs, utilization and client experience are trending in the right direction.

We will continue to analyze program outcomes and cost data on a monthly basis and will adjust the program as necessary. On November 1, 2012, we will submit a response to the legislative request for information concerning the ACC. Our response will include initial program results such as utilization and costs.

To learn more about next steps, please click here.

Medicaid Buy-In Program for Children with Disabilities

The Medicaid Buy-In Program for Children with Disabilities (Children's Buy-In) launched July 1, 2012. Many of your staff may have attended information sessions on the new program, but you will find Frequently Asked Questions, including an income chart and the CBMS reference guide, at the above link.



If you would like more information, please contact Customer Service at 303-866-3513, metro Denver or 1-800-221-3943 outside of the metro area.

Working Adults with Disabilities Buy-In Program

"Thanks to the Buy-In Program I don't have the fear of losing my benefits because I work a bit and earn a little money from when I can work. This at least gives me a sense of purpose. So I look forward to the next day and know that people are counting on me to help them. I feel a since (sic) of responsibility and not a burden. Thanks to you I have something I have to do and not just sitting in front of the tv all the time." Anonymous client in the Adult Buy-In program

Safety Net Clinic Week: Aug. 20-24, 2012

In an effort to raise awareness of Colorado's health care safety net providers, August 20-24 is the second annual Safety Net Clinic Week. Sponsored by <u>ClinicNET</u> and the <u>Colorado Rural Health Center</u>, the week is devoted to educating the public and policy makers about these health care clinics, <u>Community-Funded Safety Net Clinics</u> and federally certified <u>Rural Health Clinics</u> (RHCs).

To access the "toolkit" to help clinics participate in Safety Net Clinic Week 2012, please click here.

Free Citizenship Classes

Citizenship classes are available every Saturday morning from 10:00 a.m. to 11:30 a.m. No registration is required and drop-ins are welcome. The classes are held at the Irving Street Library, 7392 Irving Street, Westminster, 80030.

If you would like more information, please call 303-658-2313.

Increasing the Number of Insured Coloradans

Laptops for Libraries

The Department, using HRSA funds, awarded \$50,000 total to 50 library branches statewide to purchase and install laptops for PEAK access. The laptops are designated for PEAK access only and are exempt from time limits placed on other library computers. The librarians and staff

have been trained to assist people in the use of the laptops. Libraries will also allow people to reserve a laptop in advance, learn about benefits and apply for benefits in a quiet location. *If you would like more information, please click <u>here</u>.*

High Ranking Counties on Timely Filing

Timeliness of processing new and renewal applications is paramount to getting Coloradans the benefits for which they are entitled quickly.

The January 2012 through June 2012 goals for timely processing were 85 percent for new applications and 95 percent for redeterminations.

Congratulations to the top ten counties that were 95 percent and above for timely processing of determinations and redeterminations in the month of June:

Top ten counties determining new and renewal applications above 95 percent of the time:

Counties above 95%	Determinations	Redeterminations
Cheyenne	100%	96.43%
Mineral	100%	100%
San Juan	100%	100%
Dolores	100%	100%
Sedgwick	100%	95.66%
Kiowa	100%	100%
Teller	97.73%	97.66%
Garfield	96.39%	95.56%
Yuma	96.92%	96.63%
Logan	95.83%	99.37%

If you would like more information, please contact Renee Robinson.

Regional Conferences

Statewide conferences jointly presented by the Departments of Health Care Policy and Financing and Human Services began in July and are designed for eligibility and CBMS workers.

August Dates

August 1-2 Alamosa

Alamosa Family Recreation Center

8666 S. Road 109 Alamosa, CO 81101

August 8-9 Loveland

Best Western Crossroads Inn and Conference Center

5542 E. Highway 34 Loveland, CO 80537

August 15-16 Sterling

Ramada

22140 E. Highway 6 Sterling, CO 80751

August 20-21 Grand Junction

Clarion Inn 755 Horizon Drive Grand Junction, CO 81506

A complete list of conference dates and locations may be found at <u>Colorado.gov/hcpf</u> on the Training Events page or click here.



Healthy Living Initiatives

Suicide Prevention

The Office of Suicide Prevention, in partnership with the Carson J. Spencer Foundation and Cactus Marketing, launched www.mantherapy.org, a comprehensive mental wellness and suicide prevention Web site designed specifically for men.

Forty-four percent of suicide deaths in Colorado in 2010 were among men ages 25 to 54, a demographic that research shows is resistant to seeking and accessing mental health services.

The site is designed to reach men in an innovative and new way by using humor and "manspeak" to provide men with tools to take ownership of their mental health and overall wellness, and to illustrate that it's manly and courageous to access professional help when necessary.

Medical Services Board Meetings

The <u>Medical Services Board</u> is responsible for adopting regulations that govern the Department's programs. Members of the Board represent various areas of health care services. Contact information and member biographies are available at <u>About the Board</u>.

Regular meetings of the Board are scheduled in Denver the second Friday of each month at 9:00 a.m., at 225 East 16th Avenue, 6th floor conference room. Board meetings are open to the public and testimony is welcomed.

The next meeting is <u>Friday</u>, <u>August 10</u>, <u>2012</u>. You can find the agenda and draft copies of proposed rules posted to the Department Web site one week prior to each meeting on the <u>Meeting Schedule</u> page. For those who can't attend meetings in person, a live audio broadcast of Board meetings is available on the <u>Live Broadcast</u> web page.

Partners who are interested in a one-on-one discussion with Department staff about upcoming rules are invited to attend the Department's Public Rule Review Meeting. Information is available on the Public Rule Review Meetings web page. Reasonable accommodations for the meetings are provided upon request for persons with disabilities.

For more information or to be added to the Board email distribution list for updates on Board activities, please contact Judi Carey.

Employment Opportunities

Applying for state government jobs is easy. Applications are electronic, you will receive updates, and you do not need to answer any written questions until it is determined that you meet the minimum qualifications. Check out the new Web site and our job openings.

The Department offers a competitive benefits package that includes the Public Employees' Retirement Account (PERA), a 401K or 457 retirement plan, health and dental insurance options, 10 holidays, and accrual of paid sick and vacation time.

The Department is a tobacco-free campus.

Enrollment

In June 2012 there were 651,122 clients enrolled in Medicaid and 85,035 clients enrolled in CHP+. Monthly numbers for enrollment and expenditures can be found on the Department's <u>Budget</u> Web page.

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